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## I suspect that my account has been hacked. What should I do

[Account management](#) - [تعليقات \(٠\)](#) - Vi Viphawee - 2026-02-26

### ?What should I do if I suspect unauthorized access to my account

If you suspect that your INFINOX account has been compromised, please take the following actions immediately

- Change your **Client Area password**
- Change your **Trading Account password**
- Change the password of the **email address linked to your INFINOX account**
- (Enable **Two-Factor Authentication (2FA)** on both your email and Client Area (if available)

**Contact our Support Team immediately to temporarily disable withdrawal permissions**

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### Important Security Reminders

- INFINOX will **never** ask for your password via email, phone, or social media
- **Do not** share your login credentials with anyone
- Avoid clicking suspicious links or downloading unknown attachments
- Be cautious of impersonators claiming to represent INFINOX

**.If you notice any unfamiliar activity, report it immediately**

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### ?Need immediate assistance

:Please contact INFINOX Support via

- Live Chat

support@infinox.com ☐ •

.Our team will assist you as soon as possible