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Can rewards be exchanged for cash?

Vi Viphawee - 2026-04-22 - [Comments \(0\)](#) - [IX Loyalty Program](#)

No. Rewards are:

- **Non-transferable**
- **Non-exchangeable**
- **Not redeemable for cash** (unless explicitly stated otherwise)

Rewards are granted solely to the eligible client account and must be used in accordance with the Loyalty Program terms and conditions.

📧 Need assistance?

If you have questions about reward eligibility or redemption, please contact our Support Team via:

- [📧 Live Chat](#)
- [📧 support@infinox.com](mailto:support@infinox.com)

Our team will be happy to assist you.