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Disabling trading accounts?

Vi Viphawee - 2026-04-22 - [Comments \(0\)](#) - [Trading Accounts Guide](#)

Inactive or unused trading accounts can be disabled upon request.

□ How to request account disabling

To disable your trading account:

- Contact our **Support Team**
 - Provide your **trading account number**
 - Confirm your request via your **registered email address** (if required)
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□ Important Notes

- Please ensure all open positions are closed before requesting account deactivation.
 - Any remaining balance should be withdrawn or transferred (if applicable).
 - Disabling a trading account does not automatically close your entire client profile.
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□ Need assistance?

Please contact:

- □ Live Chat
- □ support@infinox.com

Our team will be happy to assist you.

□ *Trading involves risk and may not be suitable for all investors.*