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Do You Accept Third-Party Deposits?

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□ Are third-party deposits allowed?

No. **Third-party deposits are not accepted.**

Any deposit made from a third party may result in **account termination**, in accordance with the Client Agreement and regulatory requirements.

□ What should I do if I accidentally transferred funds from a third party?

If you have mistakenly transferred funds from a third-party account, please contact us **immediately**.

To process a refund, you may be required to provide:

- Refund details that match the **third-party sender**
- **Proof of Deposit** (transaction receipt or screenshot showing full payment details)

Please note that refunds are subject to internal review and compliance procedures.

□ Need assistance?

Please contact our Support Team via:

- □ Live Chat
- □ support@infinox.com

Our team will guide you through the next steps.