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Does My Skrill/Neteller Email Need to Match My INFINOX Email?

Vi Viphawee - 2026-04-20 - [Comments \(0\)](#) - [Deposit](#)

□ Does my Skrill or Neteller email need to match my INFINOX registered email?

No. Your **Skrill or Neteller email address does not need to match** your INFINOX registered email.

However, the **account holder name must match** the name registered on your INFINOX account.

This requirement is in place to comply with security standards and regulatory obligations.

**Payments made from accounts where the name does not match your INFINOX account may be rejected in accordance with our policies.*

If you require further clarification, please contact our Support Team via:

- □ Live Chat
- □ support@infinox.com

Our team will be happy to assist you.