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## How do I change or update my Personal Details?

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### □ How can I update my personal information?

To update your information, please contact our Support Team via:

- □ Live Chat
- □ [support@infinox.com](mailto:support@infinox.com)

Kindly prepare the required documents based on your change request, as outlined below.

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### □ Name Change Request

Please provide:

- Name Change Certificate
  - Proof of Identity showing both your **old and new name**
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### □ Phone Number Change Request

Please provide:

- Full Name (in English)
  - Reason for the change
  - Old phone number
  - New phone number
  - Proof of Identity
-

## □ Email Change Request

Please provide:

- Full Name
  - Reason for changing the email
  - Phone number
  - Old email address
  - New email address
- 

## □ Bank Account Change Request

Please provide:

- Bank name
- Beneficiary name
- Bank account number
- A screenshot of your bank details officially issued by the bank