



[Knowledgebase](#) > [Account](#) > [Account Verification](#) > [How to Verify Your Profile & Upload Your Documents?](#)

# How to Verify Your Profile & Upload Your Documents?

Vi Viphawee - 2026-04-20 - [Comments \(0\)](#) - [Account Verification](#)

## □ What is required to complete account verification?

Below is a list of the required steps and documents to become fully verified.

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### □ Step 1 - Complete the Questionnaire

Please complete our **client questionnaire** in your Client Area to verify your profile.

This helps us assess suitability and meet regulatory requirements.

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### □ Step 2 - Proof of Identity

Upload your **Proof of Identity**.

#### □ Important:

- Please upload **both the front and back** of your identity document (where applicable).
- The document must be **valid and clearly visible**.

#### Accepted Identity Documents:

- **Photo ID** (Front and back copy required)
  - **International Passport** (Signature page required)
  - **Driving License** (Front and back copy required)
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## ☐ Step 3 - Proof of Address

Upload your **Proof of Address**.

### ☐ Important:

- Your **full name and residential address** must be clearly visible
- The document must be issued within the **last 3 months** (unless otherwise stated)

### Accepted Proof of Address Documents:

- **Utility Bill** (issued within the last 3 months)
- **Bank Statement** (issued within the last 3 months)
- **Residence Certificate**
- **National ID Card** (if it shows your current residential address)
- **Driving License** (if it shows your current residential address)

☐ **Mobile phone bills are not accepted as Proof of Address.**

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## ☐ Need assistance?

If you require support during the verification process, please contact our Support Team via:

- ☐ Live Chat
- ☐ [support@infinox.com](mailto:support@infinox.com)

Our team will be happy to assist you.