



[Knowledgebase](#) > [Account](#) > [Onboarding](#) > [What documents does INFINOX require to open a live account?](#)

What documents does INFINOX require to open a live account?

Vi Viphawee - 2026-04-20 - [Comments \(0\)](#) - [Onboarding](#)

□ What documents are accepted as Proof of Address?

The following documents are accepted as valid Proof of Address:

- **Bank account statement** (issued within the last 3 months)
- **Utility bill** (issued within the last 3 months), including:
 - Electricity bill
 - Water bill
 - Landline telephone bill
 - Internet bill
 - TV connection bill
- **Revenue Authority certificate** (valid for 1 year from the issue date)
- **Residence certificate** (valid for 1 year from the issue date)

□ Important Notes

- **Mobile phone bills are not accepted** as Proof of Address.
- Proof of Address is required as part of our account verification process in accordance with international regulatory and compliance standards.

This helps ensure the security of your account and compliance with applicable regulations.