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Why is my trading disabled?

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Trading may be disabled for several reasons, including:

□ Insufficient Funds

Your account may not have enough **balance or free margin** to open new positions.

□ Market Closure

The market for the instrument you are trying to trade may be **closed** (e.g., outside trading hours or during public holidays).

□ Expired Demo Account

Demo accounts may expire after a specified period. If expired, trading will be disabled.

□ Account Restrictions

Trading may be restricted due to:

- Verification issues
- Compliance review
- Margin call or stop-out
- Other broker-applied restrictions

□ What should I do?

- Check your **account balance and margin level**
- Verify market trading hours
- Confirm your account verification status

If the issue persists, please contact our Support Team via:

- [Live Chat](#)

- support@infinox.com

Our team will be happy to assist you.

[This content is provided for informational purposes only and does not constitute investment advice.](#)