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How do I change or update my Personal Details?

Vi Viphawee - 2026-02-26 - [Comentarios \(0\)](#) - [Account management](#)

□ How can I update my personal information?

To update your information, please contact our Support Team via:

- □ Live Chat
- □ support@infinox.com

Kindly prepare the required documents based on your change request, as outlined below.

□ Name Change Request

Please provide:

- Name Change Certificate
 - Proof of Identity showing both your **old and new name**
-

□ Phone Number Change Request

Please provide:

- Full Name (in English)
 - Reason for the change
 - Old phone number
 - New phone number
 - Proof of Identity
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□ Email Change Request

Please provide:

- Full Name
 - Reason for changing the email
 - Phone number
 - Old email address
 - New email address
-

□ Bank Account Change Request

Please provide:

- Bank name
- Beneficiary name
- Bank account number
- A screenshot of your bank details officially issued by the bank