



[지식 베이스](#) > [Account](#) > [Account management](#) > [I suspect that my account has been hacked. What should I do?](#)

I suspect that my account has been hacked. What should I do?

Vi Viphawee - 2026-02-26 - 댓글 (0) - [Account management](#)

□ What should I do if I suspect unauthorized access to my account?

If you suspect that your INFINOX account has been compromised, please take the following actions immediately.

- Change your **Client Area password**
- Change your **Trading Account password**
- Change the password of the **email address linked to your INFINOX account**
- Enable **Two-Factor Authentication (2FA)** on both your email and Client Area (if available)

Contact our Support Team immediately to temporarily disable withdrawal permissions

□ Important Security Reminders

- INFINOX will **never** ask for your password via email, phone, or social media
- **Do not** share your login credentials with anyone
- Avoid clicking suspicious links or downloading unknown attachments
- Be cautious of impersonators claiming to represent INFINOX

If you notice any unfamiliar activity, report it immediately.

□ Need immediate assistance?

Please contact INFINOX Support via:

- □ Live Chat
- □ support@infinox.com

Our team will assist you as soon as possible.