



[Base de Conhecimentos](#) > [Funding](#) > [Withdrawal](#) > [My Bank Transfer Withdrawal Was Approved But I Haven't Received Funds Yet?](#)

## My Bank Transfer Withdrawal Was Approved But I Haven't Received Funds Yet?

Vi Viphawee - 2026-03-07 - [Comentários \(0\)](#) - [Withdrawal](#)

### ❑ What does “Successful” mean for a bank transfer withdrawal?

If your bank transfer withdrawal shows a “**Successful**” status, it means your request has been:

- ❑ Approved
- ❑ Processed on our side
- ❑ Forwarded to the payment gateway for completion

At this stage, the transfer is being handled by the banking system.

---

### ❑ How long does it take to receive the funds?

Bank transfers typically take **3-5 working days after approval** to be credited to your bank account.

In some cases, funds may be received sooner depending on your bank's processing time.

---

### ❑ Important

Please check your **registered email address**, as additional information may be required by the payment provider to complete the transfer.

Failure to provide requested details may result in delays.

---

### ❑ Still not received your funds?

If you have not received your funds after the expected timeframe, please contact our Support Team via:

- ❑ Live Chat

- [support@infinox.com](mailto:support@infinox.com)

Our team will be happy to assist you.