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## What are Loyalty Tiers?

Vi Viphawee - 2026-03-01 - [Comments \(0\)](#) - [IX Loyalty Program](#)

Loyalty Tiers are determined by the number of **IX Points** you accumulate.

The more IX Points you earn, the higher your tier level.



### □ What are the benefits of higher tiers?

Higher tiers may provide access to:

- Additional rewards
- Exclusive benefits
- Enhanced redemption options

Benefits are subject to availability and eligibility criteria.

*\*Tier thresholds and associated benefits may be amended, modified, or withdrawn at INFINOX's discretion at*

*any time.*

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## 📧 **Need assistance?**

If you have questions about your current tier or benefits, please contact our Support Team via:

- 🗨️ Live Chat
- 📧 [support@infinox.com](mailto:support@infinox.com)

Our team will be happy to assist you.