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What Documents Are Required for Verification?

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□ What documents are accepted for account verification?

To complete account verification, you must provide valid documentation for **Identity Verification** and, where required, **Proof of Address**.

□ Accepted Documents for Identity Verification

The following documents are accepted:

- **Passport**
- **National ID Card**
- **Driver's License**
- **Resident Card**

In some regions, **Proof of Address (issued within the last 3 months)** may also be required as part of the verification process.

□ Can I use one document for both Identity and Address?

Yes. You may use one document for both identity and address verification if your ID clearly shows your **residential address** (for example, a driver's license).

However, in certain cases, **separate documents may still be requested** depending on regulatory requirements.

□ Accepted Documents for Proof of Address

The following documents are accepted:

- **Bank account statement** (issued within the last 3 months)
- **Utility bill** (issued within the last 3 months), including:

- Electricity bill
 - Water bill
 - Landline phone bill
 - Internet bill
 - TV connection bill
- **Revenue Authority certificate** (valid for 1 year from the issue date)
 - **Residence certificate** (valid for 1 year from the issue date)
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□ Important Notes

- **Mobile phone bills are not accepted** as Proof of Address.
 - Proof of Address is required as part of our verification process in accordance with international regulatory and compliance standards.
 - This helps ensure account security and regulatory compliance.
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□ Need further assistance?

Please contact our Support Team via:

- □ Live Chat
- □ support@infinox.com

Our team will be happy to assist you.